

PART B - FEE(S) TRANSMITTAL

DEC 29 2006

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10960 7500 10/02/2006

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Scott Matthews
 December 8, 2006

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/774,944 01/30/2001 Jerin Braghton 47824-PI300-16312123 5327

TITLE OF INVENTION: DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALATION AND DEESCALATION IN RESPONSE TO CHANGED CRITERIA

APPL. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$0	\$1700	01/30/2007
EXAMINER		ART UNIT	CLASS/JULCLASS			
WINDER, PATRICIA L		2145	700-217000			

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

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2. Per printing on the patent front page, list:

(1) the name of up to 3 registered patent attorneys or agents OR, alternatively,
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1. Fulbright & Jaworski LLP

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type):

PLEASE NOTE: Unless an assignee is identified below, an assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

Intervoice, Inc.

(B) RESIDENCE (CITY and STATE OR COUNTRY)

Dallas, TX

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

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☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(d)(2).

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Authorized Signature R. Ross Vigot

Date December 8, 2006

Typed or printed name R. Ross Vigot

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